



Airservices Australia, ACT

“SHAPE understood working in an occupied environment, and were able to easily adapt to changing requirements throughout the build. Maintaining the focus on agreed Key Client Value throughout the project ensured a great end result”.

David Robertson, Airservices Australia



SHAPE DELIVERED THIS PROJECT:

- On time
- With zero defects
- With O&M manuals provided within one week of handover
- The project is delivered within budget, on time and with minimal disruption to operations of the site (the key client value)

Airservices Australia Project Deliverables:



Safety Focus



Business Continuity



Base Building Upgrade



On Budget



Time Critical

CLIENT

Airservices Australia

INTERIOR DESIGNER

Peckvonhartel

PROJECT SIZE

11,000 m²

DELIVERY MODEL

Lump Sum

LOCATION

Canberra, ACT

COMPLETED

June, 2014

DURATION

15 months

OVERVIEW

SHAPE was engaged by Airservices Australia to complete a seven floor fitout that also included the main foyer and conference spaces. All works were completed within a live environment, which was operational 24 hours a day, seven days a week. SHAPE completed the project in staged handovers, all of which were completed, on time, on budget and with zero defects. The key client value for this project was ensure minimal disruption to Airservices operations and ensure users were operational by 9am on move day.

COMMUNICATION AND CO-ORDINATION

Communication was vital to the success of this project. SHAPE had weekly stakeholder meetings, including the Base Building representative and consultants to ensure continuity and expectations of both clients were managed. This also ensured defect management commenced 2-3 weeks prior to the handover of each floor, including defects lists issued to all and discussions within the subcontractors and client meetings. Architect and engineer inspections were also arranged weekly leading up to handover, to ensure no unexpected defects presented prior to handover.

STAGING WORKS WITHIN A LIVE ENVIRONMENT

The project was executed over stages to enable the client to continue working in the non-affected areas and eliminate any possible downtime. It was vital to meet the programmed handovers and therefore minimise the impact to staff. SHAPE informed the client well in advance of any noisy works that needed to take place and scheduled works around non-peak hours. Meticulous coordination ensured the client and all stakeholders were kept well informed of milestones and ensured that SHAPE experienced no delays and was able to deliver each stage seamlessly.